

Lighter Repair Return Form for Non-Discontinued Models

COMPLETE THIS FORM CLEARLY. ENCLOSE IT WITH YOUR PROMETHEUS LIGHTER AND A CHECK OR MONEY ORDER AND DATED RECEIPT.

(See below for information regarding service fee and receipt.)

NAME _____

COMPANY (OPTIONAL) _____

ADDRESS _____

DAY TIME PHONE _____

E-MAIL _____

You can submit a repair status inquiry on our website at the below link.

http://www.prometheuskkp.com/warr_inquiry.htm

THE REPAIR/WARRANTY SERVICE TAKES APPROXIMATELY 4 WEEKS

Instructions for returning your Prometheus lighter for repair/warranty service (revised March 2008)

1. Drain the butane gas from your Prometheus lighter.
2. Enclose your return address, day time phone number and e-mail address.
3. Enclose the necessary payment and/or dated receipt for the repair service. Make the check/money order payable to Prometheus International.
 - If purchased within 45 days and have a dated receipt, the repair fee is waived.
 - If purchased less than 2 years and have a dated receipt, the fee is \$9.
 - If purchased less than 2 years and have NO dated receipt, the fee is \$12.
 - 2 years after purchase, the fee is \$25.
 - For return address outside the U.S., and purchased less than 2 years, the fee is \$12. Please enclose your credit card information with the lighter. Credit card information should include: name on card, card number, expiration date, and billing address.
 - If the check/money order is not enclosed, there will be an additional \$5 fee and delay in the repair.

Prometheus Service Center

6231 Bandini Blvd., Commerce, CA 90040-3113, U.S.A

E-mail: prometheus@prometheuskkp.com Fax: 1-323-869-9288

4. For detailed information on the Prometheus Limited Two Year Warranty, visit the below link.
<http://www.prometheuskkp.com/warranty.htm>

5. To see what is not covered by the Prometheus Limited Two Year Warranty, visit the link.
http://www.prometheuskkp.com/not_covered.htm