

Repair Return Form for Lighter Covered by the Warranty

COMPLETE THIS FORM CLEARLY. ENCLOSE IT WITH YOUR PROMETHEUS LIGHTER, DATED RECEIPT (IF YOU HAVE ONE) AND A CHECK OR MONEY ORDER.
(See below for information regarding service fee and receipt.)

NAME _____

COMPANY (OPTIONAL) _____

ADDRESS _____

DAY TIME PHONE _____

E-MAIL _____

You can submit a repair status inquiry on our website at the below link.
http://www.prometheuskkp.com/warr_inquiry.htm

THE REPAIR/WARRANTY SERVICE TAKES APPROXIMATELY 4 WEEKS

Instructions for sending your Prometheus lighter for warranty or repair service

1. Drain the butane gas from your Prometheus lighter.
2. Enclose your return address, phone number and e-mail address.
3. Enclose the necessary payment and/or dated receipt. Make the check/money order payable to Prometheus Service Center.

- If purchased within 45 days and have a dated receipt, the fee is waived.
- If purchased within 2 years and have a dated receipt, the fee is \$12.
- If purchased within 2 years and have NO dated receipt, the fee is \$15.
- 2 years after purchase or discontinuation date, the fee is \$25.
- For return address outside the U.S. and purchased within 2 years, the fee is \$15.
Please enclose your credit card information with the lighter. Credit card information should include: name on the card, card number, expiration date, and billing address.
- If the check/money order is not enclosed, there will be an administrative fee of \$5 and delay in the repair.

4. Send your Prometheus lighter to:

Prometheus Service Center
6231 Bandini Blvd., Commerce, CA 90040-3113, U.S.A
E-mail: prometheus@prometheuskkp.com Fax: 1-323-869-9288

5. For detailed information on the Prometheus Limited Warranty, visit the following web page:
<http://www.prometheuskkp.com/warranty.htm>
6. To see what is not covered by Prometheus Limited Warranty, visit the following web page:
http://www.prometheuskkp.com/not_covered.htm